

MHLS Director's Association
Meeting of Friday, December 7, 2012
MHLS Auditorium: 10:00 a.m. – 12:00 p.m.

AGENDA ATTACHMENT

December Break-Out Discussion Session on MHLS Plan of Service Element: Communications

- **Background:** As part of the ongoing evaluation of MHLS System Services as related to the 2012-2016 Plan of Service, the System Services Ad Hoc Committee has recommended a multi-element evaluative mechanism that includes surveys as well as face-to-face discussions.
 - **Issue:** An element of the process includes break-out discussion sessions at Director's Association meetings on various Plan of Service elements.
 - **Recommendation:** The System Services Ad Hoc Committee recommends a discussion at the December DA meeting on the topic of Communications. Directors will break into 4 groups (each facilitated by a System Services Ad Hoc Committee member) to discuss the statement "The communication from MHLS empowers effective running of my library." There will be a reporting-out from each group to the whole, followed by a group discussion.
 - **Status:** New Business at November meeting.
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