

MID-HUDSON LIBRARY SYSTEM
Resource Sharing Advisory Committee Meeting

Date: 10/16/13

Location: MHLS

Committee members attending:

- | | |
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| <input checked="" type="checkbox"/> Sally Alderdice & Karen Garafalo (Columbia) | <input checked="" type="checkbox"/> Jeanne Buck (Putnam) |
| <input type="checkbox"/> Daniela Pulice (Dutchess) | <input checked="" type="checkbox"/> Julie Dempsey (Ulster) |
| <input checked="" type="checkbox"/> Carol Rodriguez (Dutchess) | <input checked="" type="checkbox"/> Lois Skelly (Ulster) |
| <input checked="" type="checkbox"/> Linda Deubert (Greene) | <input checked="" type="checkbox"/> Eric McCarthy (MHLS) |

Staff Attending: Merribeth Advocate, Nina Acosta

Others Attending: Tom Lawrence (PPLD), Janet Huen (PPLD)

Minutes from 8/19/13 were reviewed and approved by Karen Garafalo, seconded by Carol Rodriguez.

Action Items:

1. Resource sharing document has been changed to combine item 4 and 8 under Holds. Document still needs to a careful reading to correct errors.
2. Eric sent out "missing" lists as agreed at august meeting. Eric requested that libraries take action on missing items (cancel or move hold, contact patron) if there is a hold attached to insure good customer service.
3. Billed items-Eric is considering how to best manage these.
4. Eric reported that outstanding holds over 1 year represent only 2% of holds. He stated that many of these could be managed by managing missing in-transit and cleaning up order records on items that have never been received. It was agreed that the time limit for outstanding holds should be 1 year rather than the current 2 years.
5. Eric reported that multiple facets can be selected to limit searches in Sierra by clicking the + sign next to the search box, though it was agreed that this still does not function the way we would like.

Discussion Items:

1. Discussion on use of collection agency for billed items. Tom Lawrence of PPLD reported that since 7-2009 they have recovered \$70,000 after their payment to the agency. PPLD also limits the number of items that can be checked out to new patrons and the overall number of items for all patrons. It was agreed that loss management should be discussed at the next DA meeting.
2. Discussed the request that video games be local holds or no holds since so few libraries own them and they are extremely expensive and easily damaged.
3. Discussion of request that OPAC labels be changed to library name as requested rather than geographic location which is the current practice. After discussion committee agreed to leave as is.
4. Self-registration is being implemented at some libraries with more to come. Currently the libraries participating have chosen to have the temporary cards expire after 90 days though this is an individual library decision. Eric is researching the problem of overdrive holds that are placed with a temporary card and then cannot be retrieved with the permanent card's barcode. It is recommended at this time that patrons be advised to NOT place holds with temporary cards.

DA New Business:

Background: Currently video games are owned by a limited number of libraries and are holdable.

Issue: Video games have a high chance of being billed (20% vs. 7% for DVDs) and are very expensive.

Recommendation: The committee recommends that video games be changed to local holds or no holds at the discretion of the owning library.

Next Meeting: 12/12/13 snow date 12/13/13

Minutes recorded by Carol Rodriguez

