Services, Resources, Priorities & Actions

1. Developing a detailed report analyzing M HLS services including describing each service, allocating resources to each service, stating outputs & outcomes for each service, and determining the value/return on investment per service.

2. Reviewing M HLS Plan of Service to ensure the Plan and the findings of the service study are aligned.

3. Seeking prioritization of M HLS services by stakeholders.


5. Measuring success based on meeting member library needs in support of excellent services.