






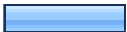




1. The county of your library:

		Response Percent	Response Count
Columbia		23.4%	11
Dutchess		29.8%	14
Greene		12.8%	6
Putnam		8.5%	4
Ulster		25.5%	12
answered question			47
skipped question			0

2. How do you rate the performance of MHLS in fostering and improving library service to residents through the member libraries?

		Response Percent	Response Count
Significantly Exceeds Expectation		28.9%	13
Exceeds Expectation		53.3%	24
Meets Expectation		17.8%	8
Below Expectation		0.0%	0
No Opinion		0.0%	0
Comments:			1
answered question			45
skipped question			2

3. In the last 12 months, have you or a member of your board attended a MHLS workshop, event, and/or used an MHLS resource (e.g., Website, Weekly Bulletin)?




		Response Percent	Response Count
Yes		97.8%	44
No		2.2%	1
Don't Know		0.0%	0

Comments: 1

answered question 45

skipped question 2

4. Did attending a MHLS workshop, event, and/or using an MHLS resource (e.g., Website, Weekly Bulletin) have a positive influence on a decision or action taken by your board?

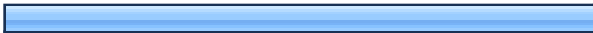


		Response Percent	Response Count
Yes		86.4%	38
No		6.8%	3
Don't Know		6.8%	3

Comments: 6

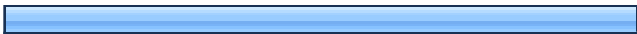

answered question 44

skipped question 3





5. In the last 12 months, have you or a member of your board consulted with a MHLS staff member?

		Response Percent	Response Count
Yes		88.9%	40
No		6.7%	3
Don't Know		4.4%	2
Comments:			10
answered question			45
skipped question			2

6. Did consulting with a MHLS staff member have a positive influence on a decision or action taken by your board?

		Response Percent	Response Count
Yes		95.0%	38
No		0.0%	0
Don't Know		5.0%	2
Other (please specify)			5
answered question			40
skipped question			7

7. How do you rate the MHLS Board's outreach efforts in holding 2014 Board meetings at the Cairo Public Library/Greene County and the Mahopac Public Library/Putnam County?

		Response Percent	Response Count
Significantly Exceeds Expectation		11.1%	5
Exceeds Expectations		20.0%	9
Meets Expectations		24.4%	11
Below Expectations		0.0%	0
No Opinion		44.4%	20

Comments: 3

answered question	45
skipped question	2

8. Optional: Please provide any additional comments or suggestions for the MHLS Board of Trustees in the box below:

	Response Count
	15
answered question	15
skipped question	32

9. Optional: If you wish for your comments to associated with you and your library, please provide your name and the name of your library in the box below (please note that in doing so your answers will no longer be completely anonymous):

	Response Count
	12
answered question	12
skipped question	35

10. Optional: If you want confirmation that your survey was received, please provides an e-mail address in the box below (please note that in doing so your answers will no longer be completely anonymous).

	Response Count
	10
answered question	10
skipped question	37

Page 2, Q2. How do you rate the performance of MHLS in fostering and improving library service to residents through the member libraries?

1	Rebekkah has been a great asset in focus groups and 414 vote.	Nov 7, 2014 8:10 AM
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Page 2, Q3. In the last 12 months, have you or a member of your board attended a MHLS workshop, event, and/or used an MHLS resource (e.g., Website, Weekly Bulletin)?

1	Workshop / Meeting times just haven't worked out. Many of our Board Members work M-F	Nov 7, 2014 8:10 AM
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Page 3, Q4. Did attending a MHLS workshop, event, and/or using an MHLS resource (e.g., Website, Weekly Bulletin) have a positive influence on a decision or action taken by your board?

1	Weekly Bulletin is very useful - not every week, but it does its job	Nov 7, 2014 8:12 AM
2	Dinner increased awareness of NY State resources available to local libraries.	Nov 6, 2014 3:16 PM
3	MHLS Staff have been very responsive to inquires regarding policy in particular.	Oct 23, 2014 7:40 AM
4	We have used the resources you provide for several of our policies as well as advice from the staff.	Oct 22, 2014 8:39 AM
5	New Board member orientation undoubtedly helped our governance.	Sep 21, 2014 12:25 PM
6	We used the online materials about campaigns extensively during our (successful) 259 vote last spring. Thank you!	Sep 21, 2014 6:24 AM

Page 3, Q5. In the last 12 months, have you or a member of your board consulted with a MHLS staff member?

1	Our primary contact is Rebekkah Smith Aldridge who is always responsive and helpful. Robert Drake and the tech support department is very helpful.	Nov 16, 2014 7:56 AM
2	You are doing a wonder job, I look forward to helping the MHLS	Nov 7, 2014 11:07 AM
3	Yes! Rebekkah and the IT Dept.	Nov 7, 2014 8:12 AM
4	Rebecca has been a real asset for us.	Nov 6, 2014 1:49 PM
5	Rebekkah Smith-Aldrich is a great resource - always responsive, very knowledgeable and almost always knows the answer. In the rare cases where she doesn't, she promptly seeks out those who do.	Oct 23, 2014 7:40 AM
6	Rebecca Smith-Aldrich has been quite helpful.	Oct 1, 2014 9:03 AM
7	Usually our director speaks with them, but board members do on occasion, and certain at their presentations.	Sep 21, 2014 12:25 PM
8	For building construction advice, operations and tax cap questions	Sep 21, 2014 9:12 AM
9	Rebekkah is extremely helpful and always responds when we contact her providing the information requested	Sep 21, 2014 8:34 AM
10	Rebekkah Smith Aldrich is a goddess.	Sep 21, 2014 6:24 AM

Page 4, Q6. Did consulting with a MHLS staff member have a positive influence on a decision or action taken by your board?

1	Several times during the year.	Nov 16, 2014 8:07 AM
2	We have been helped in many ways	Nov 10, 2014 12:28 PM
3	Successful 414 Vote	Nov 7, 2014 8:13 AM
4	Regarding several specific policy questions.	Oct 23, 2014 7:41 AM
5	Help with Policies and Procedures has been quite good.	Oct 1, 2014 9:04 AM

Page 4, Q7. How do you rate the MHLS Board's outreach efforts in holding 2014 Board meetings at the Cairo Public Library/Greene County and the Mahopac Public Library/Putnam County?

1	We believe this to be very worthwhile and we encourage even more meetings to be spread around the system libraries.	Nov 16, 2014 8:07 AM
2	for us in the southern end of Dutchess Adriance is the best place for meetings, since you aren't going to come to Beacon :-)	Nov 10, 2014 6:09 PM
3	The Cairo Library was honored to host the MHLS Board Meeting. Thank you for reaching out to our new library.	Nov 7, 2014 11:10 AM

Page 5, Q8. Optional: Please provide any additional comments or suggestions for the MHLS Board of Trustees in the box below:

1	We believe that annual meetings would be more productive if there was a stronger educational component for trustees. We encourage the selection of a strong keynote speaker who addresses a topic that will help us improve our library. We also suggest that you offer several optional one hour workshops at the conclusion of the annual meeting. Our board would like to thank each of you for the time and effort you contribute to the Mid-Hudson Library System.	Nov 16, 2014 8:33 AM
2	The Phoenicia Library Association is deeply appreciative for the excellent support it has received from MHLS all the way from the emergency response immediately after our devastating fire to the planning , fundraising and rebuilding of our library . We could not have done this without the many caring and knowledgeable people that make our system work. Thank You !	Nov 13, 2014 1:17 PM
3	Additional help needed in presenting a positive approach to the entire community we serve and not a limited number.	Nov 11, 2014 9:02 AM
4	It is very important for small libraries such as ours to have the services offered and guidance in best practices provided by the MHLS. Working through the continuing changing regulations and rules along with the technological updates would be beyond the resources of a small staff in a rural library.	Nov 11, 2014 8:19 AM
5	Rebekkah Smith-Aldrich ran an outstanding workshop for trustees.	Nov 11, 2014 7:06 AM
6	Please use us any time.	Nov 7, 2014 11:12 AM
7	It would be great to see an MHLS person at a Board Meeting perhaps once a year. Just to fill us in on what they do at MHLS. Could be anyone or Executive Director or MHLS Board Member.	Nov 7, 2014 8:19 AM
8	My Board members all agree that the training for trustees is excellent. MHLS is a wonderful educational resource for us as we move forward with our libraries in today's world.	Nov 6, 2014 11:23 AM
9	More clarity to Boards (not just Directors) with respect to what makes up the MHLS charges to the member libraries. MHLS website is wonderful - easy to navigate and very comprehensive. Sometimes feel that MHLS has lost sight of fact that Boards are made up of volunteers. There are increasing demands on Boards regarding policy in all different areas. Majority of our Board works full-time so keeping up with everything via attending seminars, etc. is very challenging. Be nice if a "consultant" from MHLS was required to meet with every member Library Board minimum of 2x/year to review new requirements, status of policies, etc.	Oct 23, 2014 7:46 AM
10	Looking forward to attending Advanced Trustee Education in November	Oct 16, 2014 10:04 AM
11	I have found the MHLS Staff to be an amazing group of dedicated people who go above and beyond at all times, particularly in their outreach to member libraries.	Oct 1, 2014 6:33 PM
12	Perhaps a member of the MHLS board could come to one of our Board meetings to tell us how the system looks from his/her perspective and hear about the issues we are facing.	Sep 21, 2014 12:28 PM

Page 5, Q8. Optional: Please provide any additional comments or suggestions for the MHLS Board of Trustees in the box below:

13	Hold a session in Columbia County	Sep 21, 2014 9:14 AM
14	More information for new Trustees would be beneficial	Sep 21, 2014 8:36 AM
15	The services provided by MHLS consistently exceed expectation in every area! Mid-Hudson staff have never failed to provide effective and cheerful advice and guidance, in areas ranging from IT to how to comply with Civil Service hiring practise. We have a great library system - thank you, MHLS!	Sep 21, 2014 7:30 AM

Page 5, Q9. Optional: If you wish for your comments to associated with you and your library, please provide your name and the name of your library in the box below (please note that in doing so your answers will no longer be completely anonymous):

1	Barry Ramage Red Hook Public Library	Nov 16, 2014 8:33 AM
2	Phoenicia Library Association Bernard Handzel , president	Nov 13, 2014 1:17 PM
3	Jane Case, Claverack Library	Nov 11, 2014 9:02 AM
4	Anne Davis Town of Ulster Library	Nov 9, 2014 8:45 PM
5	Dean Lavin The Cairo Library	Nov 7, 2014 11:12 AM
6	Alan Gamble, President Board of Trustees Amenia Free Library Association	Nov 7, 2014 8:19 AM
7	Marty Collins, President, Kent Public Library Board of Trustees	Nov 6, 2014 11:23 AM
8	Lynne Ridgeway Plattekill Public Library	Oct 14, 2014 9:28 AM
9	Stuart Auchincloss Woodstock Library	Sep 21, 2014 12:28 PM
10	Gary Spielmann	Sep 21, 2014 9:14 AM
11	Claverack Free Library Jane S. Case	Sep 21, 2014 8:36 AM
12	Anne A. Davis Town of Ulster Library	Sep 21, 2014 7:30 AM

Page 5, Q10. Optional: If you want confirmation that your survey was received, please provides an e-mail address in the box below (please note that in doing so your answers will no longer be completely anonymous).

1	bernardhandzel@yahoo.com	Nov 13, 2014 1:17 PM
2	e.g.gitter@gmail.com	Nov 11, 2014 7:06 AM
3	lumpco@taconic.net	Nov 10, 2014 6:24 PM
4	agamble48@optonline.net	Nov 7, 2014 8:19 AM
5	bsmith@fairway-accounting.com	Nov 6, 2014 11:48 AM
6	martygc@hotmail.com	Nov 6, 2014 11:23 AM
7	lynneridgeway@aol.com	Oct 14, 2014 9:28 AM
8	sauchincloss@earthlink.net	Sep 21, 2014 12:28 PM
9	garyspielmann@gmail.com	Sep 21, 2014 9:14 AM
10	janecase57@gmail.com	Sep 21, 2014 8:36 AM