**Action Item #3: Need for Home Library in Non-Resident Cards**

- **Background:** Non-resident patrons who have not been able to access OverDrive have contacted Mid-Hudson. Mid-Hudson has determined that these patrons have been issued library cards without a home library designated.

- **Issue:** Non-resident patrons have been issued library cards without a home library indicated in the patron record. Patrons without a home library in their record are not able to access OverDrive.

- **Recommendation:** The library issuing the library card to a non-resident of the Mid-Hudson Library System will be designated as Home Library in the patron’s record.

- **Status:** Discussed at 1/27/16 Resource Sharing Advisory Committee meeting; Action Item at 3/4/16 DA meeting.

**Action Item #4: Sierra Courtesy Notices**

- **Background:**Courtesy notices alerting patrons that they have items coming due can be helpful to patrons and can help to increase circulation.

- **Issue:**Courtesy notices can be sent alerting patrons they have items due.

- **Recommendation:** The Resource Sharing Committee recommends courtesy notices be automatically sent out daily system-wide to patrons who have items due in three days. The recommended wording “Your item is due soon. Please check your account or contact your library for more information.”

- **Status:** Discussed at 1/27/16 Resource Sharing Advisory Committee meeting; Action Item at 3/4/16 DA meeting.