

**MHLS Directors Association
Business Meeting of Thursday, April 5, 2018**

AGENDA ATTACHMENT

Action Item #2: Block expired patron records in Overdrive

- **Background:** Patrons with expired cards have access to Overdrive.
- **Issue:** Currently patrons whose cards have expired have access to Overdrive. Cards not updated and could be deleted after 3 years and stop authenticating, causing the patron frustration. The intent is that the patron be an active cardholder.
- **Recommendation:** The Resource Sharing Advisory Committee recommends to include a filter in the authentication of Overdrive that blocks expired cards.
- **Status:** Discussed at 3/19/18 Resource Sharing Advisory Committee meeting; Action Item at 4/5/18 DA meeting.

Action Item #3: Extend paging for item available at pickup location

- **Background:** Currently all title pages remain for 48 hours at each library.
- **Issue:** A new feature is available in our upcoming release that will allow items owned at the pickup location to page differently than other titles. Paging those items for an additional day (72 hours) would allow the local library to fill the hold, even if they were closed for 2 concurrent days. This would improve turnaround time for pickup, and eliminate unnecessary delivery.
- **Recommendation:** The Resource Sharing Advisory Committee recommends that Items being paged at the pickup location will continue to page for 72 hours (currently 48) as part of the upgrade to Sierra 3.4.
- **Status:** Discussed at 3/19/18 Resource Sharing Advisory Committee meeting; Action Item at 4/5/18 DA meeting.

Action Item #4: Discontinue LibraryAware

- **Background:** LibraryAware is the marketing component for creating templates for print items (like posters) and social media posts. NextReads is a catalog enhancement component of LibraryAware which provides readers' advisory through genre based newsletters, as well as book cover widgets used on some member library websites. The components are bundled and the 2017 cost (paid by through Central Library Development Aid/Central Book Aid funds) was \$5,625.
- **Issue:** The Central Library/Collection Development Advisory Committee reviewed usage. Currently, there are under 2,000 unique subscribers to the NextReads newsletter. LibraryAware is not used by the majority of MHLS member libraries (in 2017 – 68% did not utilize for print templates and 85% did not use for social media templates).
- **Recommendation:** The Committee feels that the usage does not justify the expense and recommends to discontinue LibraryAware.
- **Status:** Discussed at 1/11/18 and 3/16/18 Central Library/Collection Development Advisory Committee meeting; Action Item at 4/5/18 DA meeting.