

MID-HUDSON LIBRARY SYSTEM
Resource Sharing Advisory Committee Meeting

Date: May 23, 2019

Location: MHLS Auditorium

Committee members attending:

- AnnaLee Giraldo (Columbia)
- Lynn Place (Columbia)
- Julie Spann (Dutchess)
- Brian Avery (Dutchess)
- Catherine Benson (Greene)

- Debra Kamecke (Greene)
- Jeanne Buck (Putnam)
- Gillian Thorpe (Putnam)
- Katie Scott-Childress (Ulster)
- Jessica Kerr (Ulster)

Staff Attending: Laurie Shedrick (MHLS)

Others Attending: Rhiannon Leo Jameson, Northeast Millerton Library Director, Nina from MHLS, Tom Lawrence, PPLD Executive Director

Minutes from 3/13/19 meeting reviewed and approved by AnnaLee Dragon seconded by Katie Scott-Childress

Discussion Items:

1. Drop-down Selection Menu in Check-out: The proposed drop down index for searching in the circulation desk environment, was not available as was expected. Laurie requested an enhancement with the Innovative Users Group in Idea Lab
2. The option for patrons to select their pickup location is tied to the home Library field. Patrons can be given access to change their home library in the patron account. Setting the default pickup location to the home library and letting patrons edit that field is how the feature is enabled. In order to make this available we would need to define patron affiliation through the PType. Laurie will review this within our system audit and report back.
3. Uses for new I-types and P-types: the following 3 proposed itypes will be added to the Sierra system. Libraries who wish to apply these itypes within their collections will work with Thomas O'Connell.
 - i. Fine Free Book
 - ii. Fine Free DVD
 - iii. Short Loan DVD
4. E-Resources
 - a. CPC (Cost per Circulation pilot): Highland Public Library has piloted this option in Overdrive; Highland reported that OverDrive does not have a great selection of CPC titles. Nina reported that it caused some extra work for MHLS to ensure that the CPC titles remained suppressed in our catalog.
 - b. Shared catalog and e resources – Discussed shared catalog needs; how to expose what a library owns if not all member library patrons have access. What should be in the catalog. Laurie demonstrated how various items appear in the catalog and discussed different ways a library can catalog the same item. Laurie showed how Kanopy looks in the Minuteman Library Network catalog; discussed benefits of patrons seeing all our items in one place.

Recommendation: Authorize MHLS to load Bibliographic records for resources acquired by individual libraries regardless of who can access the resource. It will be clear early in the discovery process

whether or not an item is available to the patron who is doing the search. Items not available to all patrons must be labeled as such.

5. Online Patron Registration: Laurie demonstrated how online patron registration works and possible options. Group discussed pros/cons. Committee would like a Get A Library Card button on the catalog page with a dropdown menu with library names, the patron can then select their library – the link will take them to their library’s online form (if they have one), if they don’t it will tell them that info. For the next meeting we will draft a sample of what it would look like and then go to the DA for approval.
6. Idea Lab: MHLS has an opportunity to influence the Sierra enhancement process by participating in the Innovative User Group’s Idea Lab. Idea Lab is a web space where enhancements are introduced and vetted by the enrolled users. Since anyone can create a user account, through our sheer volume, we could get enhancements through the qualifying first step.
Recommendation: The resource sharing Advisory committee endorses the system wide participation in the Idea Lab
7. Roadmap: The proposed roadmap, rolling out Text Messages, then the Decision Center and finally the Mobile Worklist over the next 18 months was reviewed. In additions to these patron/staff facing items, MHLS staff has begun implementing SkyRiver for the cataloging team and the Itiva dialing system will soon replace teleforms, which is no longer supported by iii. MHLS and Innovative have set up basecamp, a software project management software, to manage the process.
Recommendation: The resource sharing Advisory committee endorses the proposed Sierra Roadmap
8. New Knowledgebase: Laurie reviewed the new environment for Knowledgebase and requested input from the committee as the environment develops.
9. Circulation Policies & Procedures Review: What’s the next steps? How best to review/reorganize?
 - a. Homework assigned to group to review and make notes on possible changes to the Circulation section of the Resource Sharing Standards document.

Motion to adjourn at 12 pm by AnnaLee Dragon, seconded by Katie Scott-Childress

To include in DA Business Meeting Agenda Attachment as an Action Item:

Action Item : Idea Lab Swarm

Background: The Innovative user group is a source for enhancement requests of the Sierra ILS and other Innovative products. Users vote on enhancements. In the past there was a single vote per IUG member to cast a ballot annually. A new interface is now available, Idea Lab, which offers an open forum and open voting on enhancements.

Issue: Currently, anyone can join. MHLS is actively recruiting member library staff to join the IUG’s Idea Lab and participate in the MHLS “Crowd Source” method of voting. MHLS Staff will provide a link to ideas that need support.

Recommendation: The resource sharing Advisory committee endorses the system wide participation in the Idea Lab and requests that each library enroll at one staff member. An Action memo will be created by MHLS to confirm participation and enroll users in a mailing list.

Status: Status: at the May 23 RSAC meeting; Action Item at June 11 DA meeting.

Action Item : Additions to the Shared Catalog & Evolving Formats

Background: As per the System's Free Direct Access Plan [<https://tinyurl.com/y5g39xog>], the Resource Sharing Advisory Committee and the DA have worked to limit circulating items in the shared catalog to only those that were available to all library cardholders. Limited special items like museum passes have been overlooked. Libraries who wish to grow their collection with new formats that have licensing issues, including streaming and cost per circ purchasing, are finding this approach limiting.

Issue: Libraries who do offer opportunities at a cost per circ are not able to pay for access beyond their own communities. Until a system wide option or alternative is available there is a need to include records in the catalog.

Recommendation: Authorize MHLS to load Bibliographic records for resources acquired by individual libraries regardless of who can access the resource. Items not available to all patrons must be labeled as such.

Status: at the May 23 RSAC meeting; Action Item at June 11 DA meeting.