MID-HUDSON LIBRARY SYSTEM Resource Sharing Advisory Committee Meeting

Date: January 11, 2024 **Location:** Online via Zoom

Committee members attending:

| \times | Linda Holik (Columbia) |
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| \times | Michelle Hoffman (Columbia) |
| \times | Carol Bancroft (Dutchess) |
| \times | Tom Lawrence (Dutchess) |
| \times | Julian Giarraputo (Greene) |
| \times | Jaki Elmo-Emel (Greene) |
| X | Gina Loprinzo (Putnam) |
| \times | Donna Perolli (Putnam) |
| X | Darren Lanspery (Ulster) |
| \times | Jennifer Russel (Ulster) |

Staff Attending: Laurie Shedrick (MHLS)

10:05 call to order

Identify Secretary: Donna Perolli

Minutes from 10/23/2023 meeting reviewed and approved unanimously.

RSAC charge reviewed – two members from each county.

Meeting schedule – Carol will send out a Doodle Poll for the next meeting date, which will be virtual and in March.

Discussion Items:

1) Discover Launch Feedback

A discussion about the feedback on the new catalog from staff and the public feedback form was discussed. 98 feedback forms were submitted.

- Users were disappointed with what's on the screen. They claimed it was hard to find the search bar and login link.
- The search box may be too long and it blends in with the design.
- Patrons cited not being able to find the login, though the login link is in the same place as before.
- Criticism has decreased lately, perhaps indicating that users are getting used to the new layout or changes updates to the form to include info in areas that were previously noted, have helped to provide instruction on areas that were problematic.
- Poughkeepsie staff and patrons find some rollups not to be accurate. Several
 examples were reviewed. Some issues are related to legacy cataloging that can
 be corrected, some are related to Hoopla which MHLS is working to address
 with global updates. Issues with rollups should be reported in the ticketing
 system, as most can be corrected, and the information is also documented to
 create code enhancements to address the issues without catalog edit
 intervention.
- Labels such as: Concepts, Literary Forms, Age Groups, and Persons (coming

from terms related to BIBFRAME) have been a difficult transition. The committee recommended that the **Concepts** facet be relabeled as Concepts/Subjects/Themes

- The Persons facet includes any person (author, editor, contributor), agency (publisher, distributer) related to the work. The committee would like to see if Hoopla might be removed at the record level to eliminate them in the facet results, as they are often the first result due to the number of records listing them. MHLS will research this as an internal fix within the record load process or as an ongoing process.
- Other feedback included: adding the ISBN into the library's record for each title; fix navigation on author concept page, currently there's only a back button; reviews could be closer to the title.

Some issues have been previously discussed with Innovative and are part of the roadmap. All issues that cannot be addressed in house will be documented in tickets and enhancement requests for Innovative's dev team. The next MHLS only meeting will be dedicated to feedback and a discussion of prioritized issues. MHLS can actively promote issues into a prioritized list for development.

Plattekill library is not publicizing Discover on their web site or in house. They are waiting for the changes to the facets that will help to expose their collection. This change has the highest priority.

2) Change Defaults to Fine Free only three libraries in the MHLS are not fine free. All agreed. Each library's own loan rules should be complete including any exceptions to fine free transactions.

Next steps-MHLS will review the fining libraries loan rules for inclusion of all itypes, so there is no change to transactions in any library by removing the defaults. All libraries should have a complete set of loan rules making defaults redundant. Defaults will only be called up in libraries when a record is missing a ptype or itype, or an extenuating circumstance such as Union Vale restrictions are at play. MHLS uses defaults for ILL transactions and circulation to the corrections, which will remain in place.

3) Remove LCCN from brief bibliographic entry template

The cataloging department has requested that we remove the LCCN from the brief bib template. The LCCN has is often the same across editions. While this was appropriate to use when we were merging editions, it is no longer a good option for how we catalog today and is no longer required. All agreed to remove it from the template.

Next steps; MHLS has updated our catalog training to include edition statements, and will review the issues with LCCN in all future training sessions. A notice will be issued to the notices mail group.

4) MHLS Updates

The next Discover code release will resolve patrons getting messages that they are already logged in.

Action Item: Rename the Discover Facet "Concept" to be Concepts / Subjects / Themes

Background: All labels of Facets may be customized at the system level in our translation file. The Facet "concepts" is a generic Bibframe term that Innovative chose to represent topics, places, events, works, instances, items, agents, etc. . The committee finds the term to be unclear for patrons who are used to our use of LC Subjects and tags. Expanding the Facet name provides clarity.

Issue: The committee finds the term to be unclear for patrons who are used to our use of LC Subjects and tags. Expanding the Facet name provides clarity.

Recommendation: Replace the label for the Facet "Concepts" with "Concepts/Subjects/Themes

Status: Discussed at the January 2023, RSAC meetings

Effective Date: Upon approval by MHLS Director's Association