

MHLS Directors Association | Meeting Minutes

April 17, 2024 | Online

Columbia County			Dutchess County		Greene County		Putnam County		Ulster County					
X	Chatham	Merk	X	Amenia	Herow	X	Athens	Giarraputo	X	Brewster	Loprinzo	X	Esopus	Chance
X	Claverack	Schoep		Beacon	Murphy		Cairo	Tatavitto	X	Carmel	Perolli		Highland	Dempsey
X	Germantown	Place		Beekman	Fortier	X	Catskill	Leary	X	Cold Spring	Reinhardt	X	Hurley	Priest
X	Hillsdale	Gaskell	X	Clinton	Bancroft	X	Coxsackie	Benson		Garrison	Farabaugh	X	Kingston	Menard
X	Hudson	Chameides	X	Dover	Smith		Greenville	Flach		Kent	Donick	X	Marlboro	Jennerich
X	Kinderhook	Pavloff		East Fishkill	Salierno	X	Haines Falls	Elmo-Emel	X	Mahopac	Capozzella		Milton	Diorio (interim)
X	Livingston	Holik	X	Fishkill	Spann		Hunter	Johnson	X	Patterson	Harrison		New Paltz	Cook (interim)
X	New Lebanon	Hoffman	X	Hyde Park	Palmer		Windham	Begley	X	Putnam Valley	Reilly	X	Olive	McHugh
	North Chatham	Wert	X	LaGrange	De Bellis								Phoenicia	Potter
	Philmont	Dober (interim)	X	Millbrook	Tsahalis								Pine Hill	Tackett
	Valatie	Johnson (interim)	X	NorthEast-Millerton	Leo-Jameson							X	Plattekill	Lanspergy
				Pawling	Fisher							X	Rosendale	Scott-Childress
			X	Pine Plains	Campbell							X	Saugerties	Russell
			X	Pleasant Valley	Pulice								Stone Ridge	Ford
			X	Poughkeepsie	Lawrence							X	Ulster	Chenier (interim)
			X	Red Hook	Geller								West Hurley	Keene
			X	Rhinebeck	Savolainen							X	Woodstock	Gocker
			X	Rhinecliff	Bartlett									
			X	Staatsburg	Rothman									
			X	Stanford	Cerul									
			X	Tivoli	Farley							X	MHLS Staff	
			X	Wappingers	Campbell							X	Rebekkah Smith Aldrich	
												X	Laurie Shedrick	
													Laura Crisci	

Meeting Called to Order by Chair Mary DeBellis at 9:59 am.

A. Action Items

1. The minutes of the February DA meeting were approved by unanimous consent.
2. Revise the wording of copies to holds purchasing policy to capture the full intent of the policy and clarify the access to the first copy as holdable to patrons of all libraries. Passed by unanimous consent.

B. New/Proposed Business & Information – None.

C. Reports

a. Advisory Committee Reports

- i. System Services Advisory Committee – next meeting 5/14/24. The ongoing conversations at each

County about the path to membership documents will be a big topic at the next meeting as will the assessment delivery stops.

ii. Resource Sharing Advisory Committee – next meeting 5/7/24.

iii. Central Library/Collection Development Advisory Committee – will meet after the state budget is approved.

iv. Ad Hoc Overdrive Committee – next meeting 5/8/24. The Overdrive reports that the group would like to see in April and November are going to be presented in May to give the committee a chance to meet and discuss if there are any changes they want to make before they go out to everyone.

b. MHLS

i. Staff Report

Laurie Shedrick:

- Vega Discover update: Innovative has made some good progress on the issues that have been brought up in their meetings with Mid-Hudson staff. There have been fewer Patron login errors but in the last two days there have been reports from Kinderhook and Kingston. Innovative is aware of the product problem and they are working on a fix.
- Innovative is going to let us move the locations facet up higher in the listing, alphabetize it by Library name and display all libraries in the first view.
- The search bar is getting more padding so it will be more obvious for patrons when they come back to the main screen and they want to find it again. Innovative is also working on spacing in other areas where the patron displays of titles seems to be overly padded. If some of the spacing is removed, it will make it easier for patrons to scroll through their content.
- The main entry title has some new tweaks in the algorithm to make sure that things are rolling up correctly. There have been a lot of issues with manga, for example, where the volume number is a big part of the title.
- Innovative will be adding a form similar to what we had in Encore to allow a search to be created with “this and not that” parameters or this in various areas of the bibliographic record, i.e. a patron can choose a Material Type and Title has this and author has that.
- Coming soon staff will have the ability to access and update their own homepages. Mid-Hudson has completed all of the kiosks for every library. To give patrons a better in-house experience with the kiosk, it allows you to focus the display on your library so your call number and summary will show up. It also allows the facet to show in the top of the listing for libraries that own a copy, and allows a timeout to be set so if a patron leaves the kiosk, so their information will not be available for the next patron to see.
- Over the summer, Mid-Hudson will be rolling out a new patron mobile app which is included in our new contract at no additional cost, a savings of about \$70,000. The mobile app will allow each library to have their own customizable iteration with all of its own location information, map, events, social media connections to create a very personal experience for patrons. Adriance is interested in being a pilot library and anyone else who is interested should contact Laurie.
- The next pilot will be for LX Starter which is the notification system. Catskill Library will be the pilot location but if anybody else wants to be in that early group please let Laurie know. LX Starter has not been tested yet on consortia.
- The update to 6.1 10 which happened during overnight hours had an issue and Laurie received a notification from Innovative that they found the problem and have fixed it.
- Baker and Taylor's title source 360 is a product that almost half of our libraries use for book ordering. It is similar to Amazon in that items can be added to a cart but, when the order is placed, Mid-Hudson cataloging receives the records and uploads them so those records are in place very shortly after the order is sent. The price is \$50 a year and if you would like more information reach out to Nina.
- The FCC has come out with new standards for internet access. The benchmark for high-speed fixed broadband is download speeds of 100 megabits per second and upload speeds of 20 megabits per second. They will be a gigabyte for the future so, if your library is under the current benchmark, the amount of service coming into the library needs to be reconsidered. If there are questions, reach out to Laurie or Gerry.
- There has been a glitch with Niche Academy around an upgrade so drop a ticket and Mid-Hudson can add your staff or your Trustees for you. In the end, the upgrades will give us a much better experience, especially for the directors

who would like to track progress and better assign training to staff.

- The CR users group will be online on May 9th and we are hoping to have a local installation of LX Starter so it can be demonstrated live on our server.

Rebekkah Smith Aldrich:

- Mid-Hudson staff is taking care of the challenges necessary for member libraries related to the broadband ConnectALL. The goal of the notice was to make sure that any member library in the Mid-Hudson Library System will be eligible when funds come down from the state in whatever format they come from which might help you address the issue of having more robust Broadband at your library. It's not 100% clear if the funding will be presented as grant opportunities or incentives, but we just wanted to make sure all of you were eligible no matter what comes up.
- Mid-Hudson has a full complement of online trustee education on the calendar now for you to share with your boards. To clarify, not everything on the Mid-Hudson calendar counts as trustee education so trustees can't randomly choose off the calendar to take something that isn't suited as per what the law describes they are supposed to be taking.
- Mid-Hudson is partnering with County Association events to make sure they are communicating well and getting buy in on the topics being presented.
- The 414 Meetup coming up is not just for people who are going this year for a 414 vote. If you are skipping this year because there is concern about the Presidential election, you can come to the first session this year just to prepare for next year with the new signature requirements.
- Friday, May 3rd [corrected date] the program Balancing Acts: Cultivating Compassion for Library Worker Wellness will be held. The speaker is a close colleague who spent a year studying at Stanford University in their compassion program and really thinking about how to apply self-compassion as well as compassion for those we serve into our customer service models.
- Kirsten has a publicity practices workshop coming up. We routinely hear about libraries' struggles to get the word out, connect with new users and make sure people understand what our libraries are actually doing.
- A reminder that there is a new how to manual for 414 votes that will be reviewed in the session on Friday.
- A shout out to Matt and the Kinderhook Library on the completion of the Sustainable Library Certification Program.
- The state budget is still not passed; they are on their fifth extender bill. This delays things here at Mid-Hudson because we don't know how much money we have to work with from the state this year. Out of an abundance of caution things like the Outreach Mini Grants and the NYLA scholarships will not be rolled out.
- The Construction Grant program is for libraries that have construction plans that are in motion and are 100% sure to happen. Laura is presenting a workshop to learn about the basics of this grant program and what can be done now to prepare. The first step is for everyone, not just folks that are applying for the construction grant program, to fill out the action memo.
- Most libraries have returned the Memo of Understanding. The deadline is April 30.
- The Annual Membership Meeting will be on Friday, October 25th at the FDR Presidential Library. The speaker will be Lisa Varga who is the 2024 Librarian of the Year as named by Library Journal. She's currently the Executive Director of the Virginia Library Association. Ms. Varga has been taking school boards in Virginia to task for how much of the Public's time, energy and money they've been wasting by entertaining one person's opinion on a title that's already been vetted by their schools.
 - ii. Board Liaison Report [*MHS Board met 3.15.24, DA Liaison was Thea Schoep, Director, Claverack Free Library.*]
- Mid-Hudson created a Book Haven collection. It's the only collection of physical materials in the building and consists of any book that's been on the most challenged list from ALA. The Board has named that collection in honor of Debbie Klein who was our trustee from Green County who passed away just this past December. She was the co-chair of our Equity Diversity and Inclusion working group.

There being no further business, motion to adjourn at 10:43 am was made by Amanda M., seconded by Thea S., passed unanimously.

Respectfully submitted by Michele Capozzella, Secretary

Next:

- DA Business Meeting: Tuesday, June 11, 2024 at 10:00am – MHLS Auditorium

DRAFT