

MHLS Directors Association | Agenda Attachment

Business Meeting of Wednesday, November 13, 2024

Action Item #2: 2025 DA/SSAC Officers

Background: The DA Bylaws call for officers of the DA to be named from the System Services Advisory Committee (SSAC).

Issue: The SSAC has put forth a slate for the 2025 DA/SSAC Officers.

Recommendation:

Chair (serves as DA Chair): Mary De Bellis (LaGrange)

First Vice Chair (serves as SSAC Chair): Johanna Reinhardt (Cold Spring)

Second Vice Chair (fills in for Chair, in lieu of 1st Vice Chair, takes minutes in absence of Secretary): Thea Schoep (Claverack)

Secretary (takes minutes at DA meetings): Michele Capozzella (Mahopac)

Assistant Secretary (takes minutes of SSAC meetings): Matthew Pavloff (Kinderhook)

Status: Discussed at 10.22.24 SSAC meeting. Action Item for November DA meeting.

Effective Date: January 2025

Action Item #3: Authorization for MHLS Staff to Contact Midwest Tapes/Hoopla on Member Libraries' Behalf

Background: 98% of MHLS member libraries have a contract with Midwest Tape, the vendor of the eResource Hoopla, to provide streaming audiobooks, music, video, and eBooks. Records for Hoopla items are in the shared MHLS catalog.

Issue: Library Futures, a national advocacy organization, has conducted focus groups this year with libraries from across the country that revealed that there are widespread concerns about “junk content” in the Hoopla collection that libraries have little control over. Complaints included large quantities of self-published books and AI-generated content that are unvetted by libraries or reviewers. There were also reports of children’s nonfiction books with links that led to pornography or spam sites. [See attachment: “Hoopla’s Junk Content Problem: What You Can Do”]

Recommendation: The Central Library / Collection Development Advisory Committee recommends that member libraries allow MHLS staff to reach out to Midwest Tape on our behalf to inquire what their stance on these findings is, what their collection development policy is, and what they plan to do in the future to address

our concerns.

Status: discussed at the 11.1.2024 meeting of the Central Library / Collection Development Advisory Committee; action item for 11.13 DA meeting.

Effective Date: Immediately

Action Item #4: Courtesy Notices Review and Update

Background: A courtesy notice notifies patrons that items are soon due and if the items are eligible for renewal, the patron is notified of the extension of the due date or reminded of the yet standing due date. Currently the notice is sent at the system level for all libraries 3 days before items are due. The notice centrally eliminates multiple courtesy notices to patrons who have items that are owned by many libraries.

Issue: We are currently not able to update the central notice LX Starter, but with libraries now sending these notices, the state of the current notice by comparison begs an update. The committee reviewed the current notice and recommended a more distilled version of the text, an include of a logo in the header and links to both the catalog and a listing of member libraries for contact.

Recommendation: After reviewing the comments and concerns from the DA meeting of September 12, the RSAC recommends the revised version of the previously submitted revision to the courtesy notice with the revised text.

Revision submitted for 9.12.2024 DA meeting:



This is a reminder that you have items due back in three days.
Items eligible for renewal have been extended and show a new due date below.
Review the items below or login to your library account for more detail.
If you have questions, please contact your local library.

[Login to your library account](#) [Contact your local Library](#)

Proposed revision for 11/13/2024 DA meeting:



This is a reminder that you have/had items due back in three days.

Please see the list below to see which ones were renewed and/or which are due back on the original date.

If you have questions, please contact your library.

[Login to your library account](#)

Status: Discussed at the RSAC on August 8, DA on September 12; RSAC on October 17, 2024; Action Item at the November DA meeting

Effective Date: Soon after approval