

MHLS Directors Association | Agenda Attachment

Business Meeting of Thursday, February 19, 2026

Action Item #2: Limit Access to Patron Data in Create Lists

Background: Currently, many staff members can create lists containing patron data. Prior to Sierra release 6.5 access to search and export patron data was automatically included in the access. Beginning with release 6.5 patron access is a separate authorization.

Issue: Patron confidentiality is critical. Access to patron data in Create Lists exposes a significant risk of exposing personal patron datapoints. Staff access to harvest and export patron data should be limited to those staff who absolutely need access and are trusted to use, store and share patron data securely with safeguards in place to ensure confidential handling. This proposed global change would restrict that capability to directors only by default and staff that are designated by the director.

Recommendation: RSAC recommends the DA consider a system wide reset for all staff that are not directors or designated to have access. MHLS would facilitate a poll of Directors to identify the staff at each library who would retain full access to Patron data in Create Lists.

Status: Discussed Resource Sharing Advisory Committee meeting on January 22, 2026.

Effective Date: Upon approval and date set for the completion deadline of poll for additional staff includes.

Action Item #3: Include “Get Our Mobile App” In Discover Toolbar

Background: There is currently no promotion of the Mobile app on the system wide Discover Catalog. Adding the button to the toolbar would inform patrons that it is available and promote use.

Issue: The toolbar is limited for space. We would use the slot for feedback.

Recommendation: Include the Mobile App as a button link on the Discover catalog toolbar.

Status: Discussed Resource Sharing Advisory Committee meeting on January 22, 2026.

Effective Date: Upon approval and implementation